Clinical Analytics User Permissions

Frequently Asked Questions

Where are users permissions controlled?

User permissions are controlled in System Administration.

How do user permissions work?

User permissions define the access a user has within the system.

Which staff typically use Clinical Analytics?

There are many types of user in Clinical Analytics, including executives, analysts, physicians, nurses, service line directors, and more.

Who controls user permissions in Clinical Analytics?

The "System Administrator(s)" at your organization and Clinical Analytics Support maintain user permissions. This can include resetting passwords, changing permission levels, and granting access to unlock encrypted data.

Can all users see PHI (patient-level data) in Clinical Analytics?

Only users who have been granted the ability to unlock encrypted data can access PHI within Clinical Analytics. Contact your Clinical Analytics Support team for more information.

Where can I find help on user permissions?

The Documentation tab has a reference table describing what each role allows and restricts. You can also contact your organization's System Administrator or Clinical Analytics Support.

Questions?

Contact Axiom Clinical Analytics Support: peaksupport@syntellis.com or (847) 441-0022